

Community Newsletter

Sheriff's Office

541-440-4450



Dispatch Non-Emergency

541-440-4471

Emergency

9-1-1

Community Outreach

Andrea Zielinski

541-440-4486

Records Division

541-440-4463

Civil Processing

541-440-4468

Patrol Division

541-440-4457

Investigations

541-440-4458

Drug Activity Tip Line

541-440-4474

Search and Rescue

541-440-4448

Marine Patrol

541-440-4447

Douglas County Jail

541-440-4440

Animal Control

541-440-4327

Concealed Handgun

Licensing

541-957-2021

Resolving Neighborhood Conflict

Common themes and issues often surface in neighborhood conflicts. Everything from noise, barking dogs, and property lines, to parking spaces, litter, and landlord/tenant problems. Sometimes it's simply because "new people" move in to a neighborhood and have different expectations and habits than the "old-timers."

Often, we discover that the parties had previously enjoyed a good relationship but it deteriorated after an unfortunate event. The incident invariably produces hurt feelings and broken trust, causing further alienation. Although they long for peaceful coexistence with neighbors, many people lack a basic understanding of conflict resolution and are not able to work through the issues without some assistance.

A few tips are offered here to help you and your neighbors to work out everyday conflicts.

Talk Directly. Communicate directly with the people involved.

Choose A Good Time. Consider a time when the person will be most receptive to bring up your concern and allow enough time for thorough discussion.

Plan Ahead. Think about what you want to say in advance. Perhaps writing down key points and questions will help you explain your perspective and how it affects you.

Don't Blame or Accuse. Focus on what you have observed and how it impacts you. Remain open to hear a perspective other than your own.

Give Information. Don't try to interpret the other person's behavior. Instead, give information with a focus on how it affects you and your own feelings.

Listen. Give the other person a chance to explain his or her view, describe their own concerns, and share their own feelings. Try to understand their perspective

Show that You are Listening. Although you may not agree with what the other person is saying, tell them that you hear their concerns and you are glad to be discussing the problem together.

Discuss Thoroughly. Once you start, get all the issues and feelings out in the open. Don't ignore the part that seems "too difficult" or "minor."

Work on a Solution. Two or more people cooperating to find a creative solution are much more effective than one person demanding that another make a change.

Follow Through. Agree on when and how you will check in with each other to monitor your progress.

Not so sure if it will work? Consider getting help from the community mediation program in Douglas County. Specially trained mediators will work with you to facilitate good communication skills and help to clarify issues surrounding the conflict, while remaining neutral. Mediation provides a safe place for expressing concerns and needs and enables people in conflict to reach a mutually satisfying resolution. The **Douglas County Neighbor to Neighbor Program** provides mediation services for citizens in Douglas County. Mediation services are provided free of charge. Call the Douglas County Neighbor to Neighbor program at (541) 957-8282 or access their website at <http://dccc2n.org/> for further information.

Crime Prevention Through Environmental Design



Have you ever wondered why some properties are victimized and others are not and what makes on property more susceptible to criminal attack than another?

Crime Prevention Through Environmental Design or CPTED, as it is more commonly known, is a proactive crime-fighting technique. CPTED works by decreasing a criminal's ability to commit crime. It also increases the chances that a legitimate resident will see and report the crime as it occurs. CPTED goes beyond traditional security methods by providing a common

sense way to improve the safety of your environment.

So how can you make your property safer? It's very easy and doesn't have to be expensive to apply. It simply involves taking advantage of your property's Natural Surveillance, Access Control, Territorial Potential and Maintenance.

First, start by taking a fresh look at your property's natural surveillance potential. Criminals don't like to commit crimes in areas where they feel exposed to observers. In the event a crime does occur, there is also a greater chance that it will be reported to police. Ask yourself: Are views from neighboring properties or street obscured by landscaping or fencing? Are there any adult-sized hiding spots around my doors or windows? To solve this problem consider adding motion activated lights, reducing landscaping, or altering fencing so that intruders can be kept under observation.

Next, take a fresh look at your property's access control potential. Access control is defined by the design of an area to physically obstruct or guide access by people or vehicles. This strategy works by deterring access to potential targets of crime. Ask yourself: Do people access my property in ways other than I intended? Can people inconspicuously approach my mailbox, garage or shop without me knowing? To resolve this dilemma consider better control of undesired movements onto and within your property. Use a locking mailbox, deadbolts, window locks and alarms. Add landscaping, fencing or barriers to increase the conspicuousness of anyone breaching a boundary.

Now, take a fresh look at your property's territorial reinforcement. Territorial reinforcement clearly shows that someone owns the area. It suggests to criminals that a person is present that may witness their criminal activity and report it to police. Ask yourself: Do strangers regularly trespass or loiter on my property? Take steps to rectify this by creating or extending a sphere of influence around your property. This can be done through strategically placed flowerbeds, low fences, hedges or signage.

Finally, take a good look at the maintenance of your property. Maintenance allows for the continued use of a space for its intended purpose. Ask yourself: Is your landscape properly maintained? Do I have inoperable vehicles or equipment strewn about my property? Uncut grass and weeds make a home or area look like it is not inhabited. It sends a message to criminals that no one cares and may be inviting to criminals to victimize the property. A manicured landscape, a clean and repaired building, proper lighting and absence of trash will help to make people feel safe.

CPTED techniques are directed against crimes of opportunity. To be fully effective, these measures must be used as a part of a larger crime prevention effort. Consider joining or establishing a neighborhood watch group today. For more information, please contact the Douglas County Sheriff's Office at 440-4486.

Credit Card Scam

It seems to be spring has finally arrived to Douglas County -- but flowers aren't the only things that are blossoming. New scams seem to be in full bloom, too.

Identity thieves are now calling credit card holders and posing as fraud troubleshooters for major credit card providers.

They tell unsuspecting victims that they are investigating a potential fraudulent charge that has been made to their account, and they offer to help the card holder reverse the charge and get a credit.

All they want you to do is to 'verify' your credit card information.

In this slick credit card scam they provide YOU with all the information, except the one piece they want. The callers do not ask for your card number; they already have it. The con goes like this:

You get a call from 'VISA' or 'MasterCard'. Caller says:

'This is (name), and I'm calling from the Security and Fraud Department at VISA. My Badge number is 12460. Your card has been flagged for an unusual purchase pattern, and I'm calling to verify. This would be on your VISA card which was issued by (name of bank). Did you purchase an Anti-Telemarketing Device for \$497.99 from a Marketing company based in (city)?'

When you say 'No', the caller continues with, 'Then we will be issuing a credit to your account. This is a company we have been watching and the charges range from \$297 to \$497, just under the \$500 purchase pattern that flags most cards. Before your next statement, the credit will be sent to (gives you your address), is that correct?'

You say 'yes'. The caller continues - 'I will be starting a fraud investigation. If you have any questions, you should call the 1- 800 number listed on the back of your card (1-800 -VISA) and ask for Security.'

You will need to refer to this Control Number. The caller then gives you a 6 digit number. 'Do you need me to read it again?'

This all sounds perfectly legitimate until...

The caller then says, 'I need to verify you are in possession of your card'. He will ask you to 'turn your card over and look for some numbers'. There are 7 numbers; the first 4 are part of your card number, the next 3 are the security numbers that verify you are the possessor of the card. The caller will ask you to read the 3 numbers to him. After you tell the caller the 3 numbers, he'll say, 'That is correct, I just needed to verify that the card has not been lost or stolen, and that you still have your card. Do you have any other questions?' After you say No, the caller then thanks you and states, 'Don't hesitate to call back if you do, and hangs up.

The scammers just got what they needed – that 3-digit security code on the back of the card so they can make online purchases.

What you need to do if this happens to you is to hang up on them! Then immediately call VISA or MasterCard directly at the phone number on the back of your card to report the fraud attempt. If you have Caller ID, make note of the phone number from which the scammers called you.

Once again, our advice is: NEVER give your credit card details -- or other personal information -- to strangers over the phone or via email. Your credit card company has all your data!

Sheriff's Office Crime Report —Unincorporated Douglas County

This is a summary report of property crimes occurring between April 1—30, 2009 reported to the Douglas County Sheriff's Office.

The information contained in this report is intended to help inform the citizens of Douglas County of the criminal activity occurring in their area. The data referenced in this report only includes incidents where a police report was initiated by a deputy and does not include all calls for service for the Sheriff's Office.

Burglaries

13000 block North Bank Rd, Wilbur
200 block Terrace Dr, Glide
500 block Buckhorn Rd, Dixonville
100 block Taft Dr, Roseburg
7800 block Garden Valley Rd, Roseburg
500 block Melrose Rd, Roseburg
300 block Country Hill Rd, Del Rio
100 block Wolf Valley Rd, Tye
100 block Dyke Rd, Dillard
500 block Bremner Ln, Tenmile
500 block E Sixth Ave, Riddle
500 block E First Ave, Riddle
200 block Maple St, Riddle
3400 block Upper Cow Creek Rd, Azalea

2800 block W Hwy 138, Sutherlin
2400 block Circle Dr, Green
100 block Lena Ln, Tenmile
400 block Benedict Rd, Tenmile
100 block Laguna Ct, Green
200 block Pruner Rd, Myrtle Creek
200 block E St, Riddle
100 block S Main St, Canyonville
300 Block B Ave, Canyonville
30000 block Cow Creek Rd, Glendale
100 block N Main St, Canyonville
100 block Loop Rd, Myrtle Creek
1300 block N Pacific Hwy, Myrtle Creek
400 block South Pacific Hwy, Myrtle Creek
400 block Abraham Av, Glendale

4000 block Hermosa Way, Green
2500 block Tenmile Valley Rd, Tenmile
100 block Charlene Ln, Tenmile
200 block Ervin Ave, Green
500 block Dyke Rd, Dillard
100 block Charlene Ln, Tenmile
100 block S Main St, Riddle
100 block SE Second St, Canyonville
100 block Hamlin Dr, Canyonville
200 block S Pacific Hwy, Myrtle Creek
200 block D Lee Ln, Myrtle Creek

Thefts

15000 block Hwy 42, Camas Valley
138 E / Boulder Flats Campground, D. Lake
138 E / Milepost 54, Diamond Lake
138 E / Milepost 55, Diamond Lake
138 E / Panther Crk, Diamond Lake
200 block Fifth St, Yoncalla
300 block N First St, Drain
100 block N Cedar St, Drain
100 block Wingfoot Ct, Winchester
500 block Heritage Way, Roseburg
3500 block Flournoy Valley Rd, Roseburg
1000 block Douglas Ave, Roseburg
3000 block Garden Valley Rd, Roseburg
1100 block Umpqua College Rd, Roseburg

Thefts from Motor Vehicle

1700 block Salmon Harbor, Winchester Bay
600 block Crowe Ave, Elkton
400 block Carl St, Drain
100 block Birch St, Yoncalla
200 block Applegate Ave, Yoncalla
100 block Williams Rd, Yoncalla
2800 block W Hwy 138, Sutherlin
200 block S Main St, Canyonville
600 block Stagecoach Rd, Canyonville
2600 block Glendale Valley Rd, Glendale
10000 block Upper Cow Creek Rd, Azalea

Criminal Mischief

2400 block S Hwy 99, Roseburg

Motor Vehicle Theft

400 block Hayhurst Rd, Yoncalla
2600 block Reston Rd, Tenmile
200 block Bobwhite St, Green
30000 block Cow Creek, Glendale

Drug Offense

700 block River Dr, Elkton
400 block B St, Elkton
400 block S Cedar St, Drain
Kerr St / Meadow Av, Roseburg
Newton Creek / NE Stephens St, Roseburg
Carolyn Ct / Hewitt Ave, Roseburg
Newton Creek / NE Stephens St, Roseburg
100 block Templin Ave, Roseburg
200 block Grant Smith Rd, Green
7800 block Hwy 42, Tenmile
Coronado Dr / Lacadana Dr, Green
200 block Hart St, Winston
99 S / Carnes Rd, Green
600 block Stagecoach Rd, Canyonville
200 block SW Frontage Rd, Canyonville
200 block Pruner Rd, Riddle
300 block Fourth Ave, Riddle
Canyon Creek Dr / Stagecoach Rd, Canyonville
500 block Chadwick Ln, Myrtle Creek
400 block Cindy St, Myrtle Creek
1000 block N Main St, Myrtle Creek
3400 block Upper Cow Creek, Azalea
600 block Rancho Rd, Azalea



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DOUGLAS COUNTY SHERIFF'S
OFFICE

We're on the Web!

www.dcsso.com